

Servus Mastercard Tap & Travel Getaway Contest

Official Contest Rules

1. Sponsor. The Servus Mastercard Tap & Travel Getaway Contest (Contest) is sponsored by Servus Credit Union Ltd., 151 Karl Clark Road, Edmonton, Alberta, T6N 1H5 (Sponsor).
2. Eligibility. This Contest is open to legal residents of Canada, excluding Québec, who have reached the age of majority in their province or territory of residence at the time of entry, with the exception of employees of the Sponsor, its subsidiaries, suppliers, advertising and promotional agencies, contest administrators, and any other parties engaged in the development, production or distribution of Contest materials, and those living in the same household. By participating in this Contest, entrants acknowledge compliance with, and agree to be bound by, these Contest Rules. Entrants who do not comply with any of the Contest Rules are subject to disqualification by the Sponsor, in Sponsor's sole discretion.
3. Contest Dates and Times. The Contest begins on May 12, 2026, at 12:00:00 a.m. Mountain Daylight Time and ends on September 15, 2026, at 11:59:59 p.m. Mountain Daylight Time (Contest End Date) after which time the Contest will be closed and no further entries will be accepted.
4. How to Enter. You may enter three ways:
 - 4.1 Purchase Entry - You will earn one entry for the Main Prize draw for each Net Purchase Transaction you completed on your Servus Personal (non-Business) Mastercard account beginning June 15, 2026, and ending on the Contest End Date. Where an account has supplemental cards, Net Purchase Transactions on supplemental cards will earn entries but such entries shall be credited to the primary account holder. "Net Purchase Transactions" includes all purchases except cash advances, balance account transfer (BAT), fees, fraudulent charges or refunded purchases.
 - 4.2 Sign-Up Entry - You will earn one entry for the Main Prize draw for responding to the Sponsor's Contest email and choosing to enrol to receive, from May 12, 2026 to June 14, 2026, Sponsor emails about the Contest. Sign-up entries are also eligible for the Secondary Prize draws, A limit of one (1) Sign-Up entry per person.
 - 4.3 No Purchase Entries - You may also receive a no-purchase entry into the Contest by writing and delivering to the Sponsor, by mail, a 250-word essay about the benefits of holding a Servus Personal Mastercard. Each essay must (a) be handwritten, (b) be an original composition of the essay writer, (c) include the essay writer's name, address, and telephone number. No Purchase Entries must be postmarked by September 15, 2026, and be received by the Sponsor on or before September 22, 2026, to be eligible for the Main Prize draw. No Purchase Entries received by the Sponsor prior to the draw dates for the Secondary Prizes will also be eligible to win a Secondary Prize.

Any attempt or suspected attempt to use robotic, automatic, programmed or otherwise illicit means to enter the Contest, or any other methods not authorized by these Contest Rules, for example, but not limited to, creating multiple accounts, identities, or registrations, all in the Sponsor's sole discretion, shall be deemed as tampering and may disqualify you from entering, participating and/or winning a prize. Entries that contain false or incomplete information are void. Entries that are late, lost, stolen, illegible, contain false information, are damaged, misdirected, mutilated, garbled or incomplete, altered or otherwise irregular or that do not conform with or satisfy any or all of the conditions of the Contest Rules are void. Entrants grant Sponsor a non-exclusive licence to use all entries for any purpose. No correspondence will be entered into except with Selected Entrants. Proof of transmission (for example, screenshots or captures) does not constitute proof of entry or receipt of an entry.

5. Contest Prizes. There are a total of four (4) prizes available to be won.

5.1 Main Prize: The Sponsor shall work with the winner to design a dream vacation getaway experience of the winner's choosing. To make the winner's dream vacation getaway experience a reality, the Sponsor shall reimburse the winner for flights, hotel bookings, and vehicle rentals (Travel Expenses), up to \$20,000 CAD. Should the winner spend less than \$20,000 on Travel Expenses, the Sponsor shall apply a statement credit equal to the difference between \$20,000 and the amount the winner spends on Travel Expenses to the winner's Servus Personal Mastercard, which the winner may also use to cover other incidental vacation expenses.

5.2 Secondary Prizes. Three (3) prizes of 50,000 Circle Rewards points will be awarded during the Contest. On each of June 20, July 20, and August 20, 2026, the Sponsor will conduct a random draw of Sign-Up Entries and No-Purchase Entries received prior to such draw date. The winner of each draw will have 50,000 Circle Rewards points added to their Circle Rewards account balance. Should a Secondary Prize be won by an entrant with a Servus Mastercard that does not earn Circle Rewards, a \$500 statement credit will be applied to the winner's Servus Mastercard. Should the Secondary Prize be won by a No-Purchase Entry entrant, the Sponsor will mail the winner a \$500 cheque. An entrant may only win one (1) Secondary Prize.

All winners assume any and all liability for any injury or damage caused, or claimed to be caused, by entering, participating in this Contest or the use or redemption of a prize. Prize must be accepted as awarded. Prize or any portion of a prize cannot be combined with other discounts, promotions or special offers. Sponsor reserves the right to substitute an alternate prize of equal or greater value if an advertised prize is unavailable at the time of award.

6. Odds of Winning. The odds of winning the Main Prize or a Secondary Prize depend on the number of eligible entries received.

7. Skill-testing Question. Selected Entrants will be required, as a condition of winning a prize, to correctly answer, without assistance of any kind, the Sponsor's time-limited, mathematical skill-testing question.

8. Winner Selection and Confirmation. On or before 9:00:00 a.m. MDT on June 20, July 20, and August 20, 2026 for the Secondary Prizes and September 30, 2026, for the Main Prize (each a Draw Date), the Sponsor will conduct a random draw from all eligible entrants and select the potential winner (the Selected Entrant). The Selected Entrant will be deemed the winner if they meet all of the eligibility criteria set out in these Contest Rules. If a Selected Entrant does not meet the eligibility criteria, he/she will be disqualified and will not receive a prize, and another entrant will be selected by way of a random draw from the remaining eligible entries. Before being declared a winner, Selected Entrants will be required to: (i) correctly answer the Sponsor's skill-testing question; (ii) sign and return the Sponsor's Declaration of Eligibility and Liability/Publicity Release form (Winner Release); and (iii) comply with all other Contest Rules, all in the sole discretion of Sponsor.

The Sponsor shall attempt to contact Selected Entrants on the Draw Dates by telephone to the phone number included in the Sponsor's records for a Purchase Entry entrant or Sign-Up Entry entrant, or the phone number included with the essay in the case of a No Purchase Entry entrant. Up to three attempts will be made to contact Selected Entrant within two (2) business days following the draw. A Selected Entrant that does not or cannot accept a prize may be forfeited and a new Selected Entrant selected by random draw, in the Sponsor's sole discretion. Sponsor is not responsible for the failure for any reason whatsoever of a Selected Entrant to receive notification or for the Sponsor to receive a Selected Entrant's response.

9. Release and Indemnification. All winners must sign the Sponsor's Winner Release to: (i) confirm compliance with all Contest Rules; (ii) agree to accept prizes as awarded; (iii) release, discharge and hold harmless the Sponsor, its subsidiaries, advertising and promotional agencies, counsel, marketing partners, and each of their respective directors, officers, employees, shareholders, successors, sponsors, partners, licensees, subsidiaries, agents, artists, advisors, assignees, and all others associated with the administration, development and execution of the Contest (Released Parties) from and against any and all manner of action, cause of action, claim or demand, loss or injury, use or misuse of a prize or any travel related thereto, and the use of entries by the Sponsor, suit, debt, covenant, contract, including legal fees and expenses, whatsoever, including but not limited to, claims based on negligence, breach of contract and fundamental breach, failure of any third-party contractor or supplier used in connection with any aspect of the Contest to perform or deliver any goods or services, any act of God or any other event beyond the Released Parties' control, any dissatisfaction of any kind by a winner with any aspect of the Contest or any prize, liability for physical injury, death, or property damage which the entrants, guests, their heirs, successors or assigns have, might have or could have suffered, by reason of or arising out of the entrant's participation in the Contest and/or in connection with the acceptance and/or exercise by the entrant of prizes as awarded; and (iv) indemnify the Released Parties against any loss, damage or expense, including legal fees, that any of the Released Parties may suffer or incur as a result of any non-compliance by entrants with any of the Contest Rules

or participation in the Contest and/or in connection with the acceptance and/or exercise by an entrant of a prize, and the use of entries by the Sponsor.

The Sponsor is not responsible for: (i) incorrect or inaccurate entry information that may affect a person's ability to participate in the Contest or be awarded a prize, including but not limited to human error, technical malfunctions, lost or delayed entries for any reason, mail failures, omission, or any combination thereof, and entries that fail to fully comply with these Contest Rules; (ii) technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software; (iii) lost, incomplete, delayed, mutilated or misdirected entries or Winner Releases; (iv) injury or damage to entrants' computers or to any other individual's computer related to or resulting from participating in, or downloading any material regarding the Contest or accepting a prize; (v) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from entrant's participation in the Contest or receipt or use or misuse of any prize, including any related travel and the use of entries by Sponsor; (vi) the security or privacy of information transmitted via computer networks or for breaches of privacy due to interference by third-party computer hackers or otherwise; or (vii) late, lost, misdirected or unsuccessful efforts to notify a potential winner.

10. Other Conditions. The Sponsor reserves the right to terminate or amend this Contest at any time and in any way, without prior notice to entrants. Without limiting the foregoing, if, for any reason, the Contest is not capable of running as originally planned for any reason, the Sponsor reserves the right to cancel the Contest and conduct a random draw from all previously received eligible entries received by the Contest End Date. The winner of the Main Prize has until December 31, 2026, to book their vacation getaway. Failure to book by this date means the Main Prize shall be considered forfeited.

11. Publicity and Entrant Information. By participating in the Contest, entrants consent to the use of their name, address, email address, postal code, telephone number, social media handle(s), comments and image, whether on videotape, photograph or any other means, for the administration of the Contest or any publicity carried out by the Sponsor, without further notice or compensation.

12. Law. The Contest is void where prohibited by law and is subject to all applicable Canadian federal, provincial, territorial, municipal and local laws. This Contest shall be governed exclusively by the laws of the Province of Alberta, including all issues and questions concerning the construction, validity, interpretation and enforceability of these Contest rules, rights and obligations between entrants and the Sponsor, and procedural provisions, without giving effect to any choice of law or conflict of law rules. Any dispute shall be adjudicated by the courts sitting in Edmonton, Alberta.

13. Rule Amendments. The Sponsor reserves the right, in its sole discretion, to amend or modify these Contest Rules, or modify, cancel or suspend this Contest, without prior notice for any reason whatsoever, including without limitation in the event that any cause beyond the

reasonable control of the Sponsor corrupts, or threatens to corrupt, the security or proper administration of the Contest.

14. Intellectual Property. All intellectual property, including but not limited to trademarks, logos, designs, promotional materials, web pages, source codes, images, drawings, illustrations, slogans and representations are owned by the Sponsor. All rights reserved. Unauthorized copying or use of any of the Sponsor's intellectual property without the express written consent of the Sponsor is strictly prohibited.

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